

Special service

Personal Manager

General provisions

Each project gets a certain support priority.

This priority depends on the Parts.Resource Support Plan selected by the client.

The range of priorities in the Parts.Resource Support Plans can range from 2 to 4.

Each client's request is processed in the order of arrival and its priority.

The client gets the 1st priority if they purchase the additional service Personal Manager.

The Service is provided for a monthly subscription fee.

The Service Personal Manager includes the following:

1.The 1st (top) priority for the client's project support.

The client gets the 1st support priority which streamlines processing of the client's requests:

- for the technical support;
- for the client's project individual code work/ modification and development of the requirements lists;
- for assessment of the approved requirements lists for the client's project individual code work/ modification;
- for implementation of the tasks following the approved technical assignments.

2. Personal manager.

You can use any convenient means of communication to contact your Personal manager: email, WhatsApp, Telegram, Skype, phone. The Personal manager is a key contact person on behalf of the company to discuss any issues regarding your project.

3. Personal technical support specialist.

You can contact your personal technical support specialist directly.

The cost of the Service Personal manager is \$950/month.